

## MESSAGE FOR OUR CLIENTS REGARDING THE COVID-19 PANDEMIC

Dear customers of Grupo Microanalisis,

COVID19 is having a tremendous impact on our lives and businesses, as well as on supply chains.

In this sense, we would like to inform you that the management of the Microanalysis Group is doing what is necessary to keep its employees and users safe to continue offering scheduled services as well as the new orders we receive throughout the country.

The companies of the Grupo Microanalisis are scrupulously following the guidelines of the experts of the World Health Organization (WHO) and the health authorities of our country (Mexico) to prevent the spread of the virus that causes COVID19.

We are promoting that the employees of our companies frequently wash their hands and that they regularly clean and disinfect their equipment and facilities. We are asking them to follow the instructions of the authorities and our clients, regarding the care they must have in their social life and the indications of the virtual quarantine that is recommended. Also we remark the importance of immediately reporting any symptoms consistent with the disease, for its proper management.

The companies of the Grupo Microanalisis are providing their services on a regular basis with the exception of those that are limited by the indications of health authorities and some of their providers. We hope to continue with the scheduled work as well as any other work you may require during this particularly difficult period with the commitment of carrying out the orders under the recommendations established to preserve the health of our customers and our staff.

Thank you for continuing to do business with us.

Sincerely,

Eng. Raúl Escobar Valadez

CEO of the Grupo Microanalisis